



Vacation Rental Insurance

Safeguard Your Trip with CSA Travel Protection



Before You Go

Unable to travel because you're sick? No problem! Trip Cancellation coverage keeps you from losing your vacation savings if you need to cancel for a covered reason. Plus, Concierge Services from our designated provider can help you make restaurant reservations, order flowers, arrange tee times—and more—at your request.



During Your Vacation

Worried about a weather-related road closure delaying your arrival or a power outage interrupting your stay? Our travel protection plan offers valuable coverages if a listed, covered reason forces you to incur additional expenses or lose pre-paid trip costs. Plus, our 24-Hour Emergency and Roadside Assistance services are included with your plan.



After You're Home

At CSA we strive to keep our claims process as hassle-free as possible. One claims representative will work with you from start to finish, making sure you receive the responsive, friendly service you need. Identity Theft Resolution Services offer you 180 days of service starting on your scheduled departure date.

Plan Details

Underwritten by Generali U.S. Branch

Insurance Coverage	Overview
Trip Cancellation 100% of Trip Cost	Provides reimbursement for unused, non-refundable, pre-paid trip costs if your trip must be canceled due to a covered reason. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death of you, your traveling companion or family member; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Description of Coverage or Insurance Policy. Certain restrictions apply.
Trip Interruption 100% of Trip Cost	Provides reimbursement for unused, non-refundable, pre-paid trip costs, as well as subsequent arrangements and additional transportation costs if your trip is interrupted due to a covered reason. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death of you, your traveling companion or family member; or other specific reasons listed in the Description of Coverage or Insurance Policy. Certain restrictions apply.
Travel Delay \$200 daily limit applies \$600 Total Maximum Limit	Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation, even additional kenneling fees if you are delayed 12 hours or more during your trip due to a covered reason.
Baggage Delay \$200	Provides reimbursement for the purchase of necessary items including sports equipment, if baggage is delayed for more than 24 hours during your covered trip.
Emergency Assistance and Transportation \$50,000	Benefits include transportation to the nearest suitable medical facility, help to return home if medically necessary, and expenses for a companion to visit you if you are traveling alone and are hospitalized for more than 7 days.
Accidental Death & Dismemberment - Travel Accident \$100,000	Provides coverage if you are injured by an accident, which occurs while you are on a trip, and you suffer the loss of life or limb within 365 days of the accident.

Note: The maximum trip cost this plan covers is \$50,000. Limits above are per plan. For full description of coverages and limits, please refer to a sample Description of Coverage/Policy.

About CSA Travel Protection

CSA Travel Protection, a Europ Assistance company, is dedicated to providing valuable travel insurance and emergency assistance services to protect travelers' valuable investments and provide the peace of mind one deserves while traveling. CSA has developed a reputation for standing behind its customers and by offering products and services to meet their needs. Through superior customer service, extensive experience and industry-leading innovation, CSA is with its clients every step of the way, whenever and wherever they are needed.

Travel insurance plans are administered by Customized Services Administrators, Inc., CA Lic. No. 821931, located in San Diego, CA and doing business as CSA Travel Protection and Insurance Services. Plans are available to residents of the U.S. but may not be available in all jurisdictions. Benefits and services are described on a general basis; certain conditions and exclusions apply. Travel Retailers may not be licensed to sell insurance, in all states, and are not authorized to answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker. This notice provides general information on CSA's products and services only. The information contained herein is not part of an insurance policy and may not be used to modify any insurance policy that might be issued. In the event the actual policy forms are inconsistent with any information provided herein, the language of the policy forms shall govern.



Travel insurance plans are underwritten by: Generali U.S. Branch, New York, NY; NAIC # 11231. Generali US Branch operates under the following names: Generali Assicurazioni Generali S.P.A. (U.S. Branch) in California, Assicurazioni Generali - U.S. Branch in Colorado, Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice in Oregon, and The General Insurance Company of Trieste and Venice - U.S. Branch in Virginia. Generali US Branch is admitted or licensed to do business in all states and the District of Columbia.

Additional Services

Provided by CSA's designated provider

24-Hour Emergency Assistance Services

These services offer on-the-spot and immediate assistance for unexpected problems that can arise during your trip. The hotline operates 24/7 for help anytime, any place while traveling.

Concierge Services

Get pre-trip assistance, and help scheduling golf tee times, making restaurant, airline and rental car reservations, and ticketing for entertainment and other special events.

Identity Theft Resolution Services

A service that provides assistance when your identity has been compromised while traveling on your vacation. This service is automatically included for a full 180 days starting on your scheduled departure date. ID Theft Resolution does not include, and shall not assist you for thefts involving non-U.S. bank accounts.

10-Day Free Look

We are committed to providing you with the best possible service. That's why, if you need to cancel your plan, you may do so and receive a refund of your plan cost as long as you cancel your insurance within 10 days of purchase and have not filed a claim or departed on your trip.

Contact Your Vacation Rental Company to Protect Your Trip

For questions about coverage, call CSA at (866) 999-4018

